

GENERAL INFORMATION

Reception Services : Reception is open from 0900-1245 Monday-Friday and 0830 -1300 & 1400 -1800 on Saturday. We provide basic secretarial services and fax receipt and transmission. Telephone messages for residents are delivered during office hours. **Internet access** : We have a wireless broadband network available (foc) which covers the immediate area around Reception (including the desk area in the laundrette) to a range of approximately 50 metres. We also have a dedicated desk & computer in Reception for pay per use access to the internet during office hours, and a broadband access point (for an RJ45 network cable) is provided free of charge in Reception and a 24 hour access point in the telephone box at the side of the Reception building. **Telephones** : There are no telephones in our accommodation. A coin operated telephone is located at the side of the Reception building. This accepts incoming calls. **Mobile telephones**: There is fairly good reception of O2 and Vodafone networks at Monzievaire. If you are travelling from abroad, we can arrange for mobile telephone rental. **Laundrette** : There is a coin operated laundrette located at the side of the Reception building, this is open at all times. **Grocery orders** : If you wish, we can arrange for groceries to be here for your arrival. Please tick the box on the booking form you receive with your confirmation, and we will send you a pre-printed order. **Milk & newspapers** can be ordered on your arrival for delivery to Reception from Monday - Saturday. **Disabled Access** : The most suitable accommodation can be found in the Lodge and chalets 1, 5, 10 & 14. We can arrange for loan wheelchairs from the Red Cross in Crieff. **Outside Lighting**: some is provided in the grounds but we advise guests to bring a torch.

ACCOMMODATION CONTENTS - All types

All our accommodation contains the following: Bed linen (duvets & covers, sheets & pillow cases), 1 bath towel per person, 1 hand towel per person, 2 tea towels, cutlery, crockery & glassware, pots & pans, cooker, fridge-freezer, colour TV, DVD, VCR, network SKY channels, microwave oven, toaster, vacuum cleaner, Bodum® coffee maker, iron and ironing board, apron and oven glove, first aid kit, hair dryer, mains powered smoke detector, fire extinguisher and fire blanket. Starter pack of - dish cloths - soap - toilet rolls - washing-up liquid - and dishwasher powder in the Lodge, Spruce Pine, Maple & Cedar Chalets. Outside - Hardwood Garden furniture, large rotating BBQ, picnic table.

BOOKING CONDITIONS

Accommodation: is equipped as described in our colour brochure and the *accommodation contents* section of this tariff. Take over time is from 1600 hrs (subject to unavoidable delays). Departure time is by 1000 hrs (except Winter season Sundays - 1600). All linen and towels are provided with beds ready made. On departure we politely ask all guests to strip the beds, to pack linen & towels into the supplied laundry bag, vacuum throughout, leave the bathroom, kitchen, and appliances clean and empty all internal bins. Guests will be liable for any cleaning charges incurred in the event that any property is left in a dirty condition, or if occupants have been smoking inside the building. **Accommodation availability**: Whilst we will take all reasonable steps to ensure that the accommodation you have reserved is available on your arrival at Loch Monzievaire, no guarantee can be provided. Therefore in the unlikely event that the accommodation or its facilities are damaged by fire, explosion, storm, flood, burst pipes, malicious damage or any other circumstances beyond our control; (or if your booking was made prior to the 31st of October (preceding year) in one of our quarter ownership chalets and subsequently (prior to 31/10) required by a quarter owner), we reserve the right to relocate you to another chalet of a similar size and quality to the one which you had originally booked. In the event that no other suitable accommodation can be provided, we will reimburse your rental in full and (if no reasonable notice of the unavailability of your original choice of accommodation had been provided prior to the commencement of your journey), your reasonable travelling expenses. **Force Majeure**: We cannot accept responsibility or pay any compensation where the performance or prompt performance of our contract with you is prevented or affected by reason of circumstances, which amount to 'force majeure'. Circumstances amounting to 'force majeure' include any event which we could not, even with all due care, foresee or avoid. Such circumstances include the destruction or damage of the property (which cannot reasonably be remedied to a satisfactory standard before the start of your holiday) through fire, flood, explosion, storm or other weather damage, break-in, criminal damage or any similar event beyond our control. Such circumstances also include riots or civil strife, industrial action, natural or nuclear disaster, fire, adverse weather conditions, war or threat of war, actual or threatened terrorist activity and all similar situations beyond our control. **Smoking**: is strictly prohibited in all of our accommodation. Most chalets have covered balconies which are designated as smoking areas. Removal of smoke odours in buildings is extremely difficult. Charges will be taken from deposits if it is found that smoking has been allowed. **Pets at Loch Monzievaire**: If your dog does not walk to heel it must be on a lead in the immediate chalet grounds. Some people are not as used to dogs as others, young children in particular can be very frightened by dogs running up to them however harmless the intention. Please be aware that there are farm animals in the surrounding fields. Please do not allow your dog to foul the areas in the immediate vicinity of the chalet. All dog waste must be collected. Dogs must never be left unattended in the chalet unless caged. Never allow dogs into the bedrooms or onto any of the furniture. Please make an extra effort before leaving the chalet to vacuum up all dog hairs. Additional charges will be made to your account where this is not found to be the case. **Safety**: Whilst we have attempted to make Loch Monzievaire as safe as possible, there are natural hazards associated with a rugged highland location such as this. Ultimately, responsibility for your well being (and that of any of your children or pets) lies with you. **Weather**: At times of adverse weather (notably snow) the main A85 is well maintained. We aim to keep our entrance road and the main access tracks clear, but at rare times of heavy snow, direct "to the door" access to all of our accommodation may not be possible. Where there are travel disruptions as a result of bad weather, Loch Monzievaire cannot be held responsible for non-arrival. **Your Booking**: is not confirmed until you have received an official booking confirmation from us. Your booking is limited to the numbers of persons stated on your booking form. Casual overnight guests are not permitted unless agreed in advance with the management. **Damage, Loss & Nuisance**: The management reserves the right to refuse admission of persons for any just reason. Similarly, the management reserves the right to evict offensive persons or pets. No refunds will be made. The hirer agrees to pay for any damage or loss, excluding reasonable wear & tear incurred during their occupation. The management reserves the right to make charges to deposits, credit cards or to invoice for damages. **Vehicles**: cars, vans, bicycles, trailers and their accessories and contents are left entirely at their owners' risk. The proprietors will not be responsible for any loss or damage thereof or thereto from any cause whatsoever.

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Loch Monzievaire 2008

HOW TO BOOK :

1) Check Availability

Look at our weekly availability page at <http://www.monzievaire.com/wwavailability.html> or send us an email to: info@monzievaire.com, or telephone 01764 652586, to check that your preferred dates and type of accommodation are available. At this stage we strongly recommend that you discuss facilities, locations and access.

2) Complete your booking

If we have availability to suit your requirements, you can finalise your booking on the telephone by supplying us with a few details and a credit or debit card, alternatively we can send you a confirmation payable by cheque. If you prefer to make your booking on our website, first check availability by email or telephone, then complete the required details on the booking page at: www.monzievaire.com/booking.html

3) Confirmation

Having made your booking we will process the details and within a few days you will receive written confirmation and a booking form that we will ask you to complete, sign and return.

Booking details

Booking/Good Housekeeping Deposit: A deposit of £100 per unit is payable on booking. This deposit secures your booking and is held as a good housekeeping & inventory deposit for the duration of your stay, and excepting cancellation will be repaid in full in the week following your departure, if no breakage or damage occurs, and your accommodation is left in a clean and tidy condition. **Payment**: Full balances are due for payment eight weeks prior to arrival. If you plan to take your holiday within eight weeks of your booking date, payments must be made in full at the time of booking. We accept cheques, debit cards and credit cards. **Rent Waiver - cover for ill health & other**: All weekly bookings made more than eight weeks in advance are automatically entered into this scheme, unless you specifically request otherwise. Rent waiver details will be enclosed with your booking form.



Loch Monzievaire
Crieff, Perthshire, Scotland. PH7 4JR
Tel. : 01764 652586 Fax : 01764 652555

Internet : <http://www.monzievaire.com>
Email: info@monzievaire.com



WEEKLY PRICING 2008

Month	wc	wk	CONIFER	PINE	SPRUCE	MAPLE	CEDAR	LODGE
January	5/1	2	410	440	465	490	520	520
January	12/1	3	410	440	465	490	520	520
January	19/1	4	410	440	465	490	520	520
January	26/1	5	410	440	465	490	520	520
February	2/2	6	410	440	465	490	520	520
February	9/2	7	445	460	470	495	555	555
February	16/2	8	445	460	470	495	555	555
February	23/2	9	410	440	465	490	520	520
March	1/3	10	410	440	465	490	520	520
March	8/3	11	410	440	465	490	520	520
March	15/3	12	410	440	465	490	520	520
EASTER	22/3	13	595	595	640	680	720	720
EASTER	29/3	14	595	595	640	680	720	720
EASTER	5/4	15	595	595	640	680	720	720
April	12/4	16	445	460	470	495	555	555
April	19/4	17	445	460	470	495	555	555
May	26/4	18	445	460	470	495	555	555
May	3/5	19	485	495	550	550	620	620
May	10/5	20	485	495	550	550	620	620
May	17/5	21	485	495	550	550	620	620
WHITSUN	24/5	22	595	595	640	680	720	720
June	31/5	23	485	495	550	550	620	620
June	7/6	24	485	495	550	550	620	620
June	14/6	25	485	495	550	550	620	620
June	21/6	26	485	495	550	550	620	620
July	28/6	27	485	495	550	550	620	620
July	5/7	28	595	595	640	680	720	720
July	12/7	29	595	595	640	680	720	720
July	19/7	30	595	595	640	680	720	720
August	26/7	31	695	755	785	870	915	915
August	2/8	32	695	755	785	870	915	915
August	9/8	33	695	755	785	870	915	915
August	16/8	34	695	755	785	870	915	915
August	23/8	35	595	595	640	680	720	720
September	30/8	36	485	495	550	550	620	620
September	6/9	37	485	495	550	550	620	620
September	13/9	38	485	495	550	550	620	620
September	20/9	39	485	495	550	550	620	620
October	27/9	40	485	495	550	550	620	620
October	4/10	41	485	495	550	550	620	620
October	11/10	42	485	495	550	550	620	620
October	18/10	43	595	595	640	680	720	720
October	25/10	44	485	495	550	550	620	620
November	1/11	45	410	440	465	490	520	520
November	8/11	46	410	440	465	490	520	520
November	15/11	47	410	440	465	490	520	520
November	22/11	48	410	440	465	490	520	520
December	29/11	49	410	440	465	490	520	520
December	6/12	50	410	440	465	490	520	520
December	13/12	51	410	440	465	490	520	520
CHRISTMAS	20/12	52	595	595	640	680	720	720
HOGMANAY	27/12	1	695	755	785	870	915	915

CONIFER: numbers 5 to 9
2 adults or a family of 2 adults and 3 or 4 children.

PINE: number 1 & 21 to 24
2 or 4 adults or a family of 2 adults and 2 children.

SPRUCE: numbers 2, 3 & 4
2 or 4 adults or a family of 2 adults and 2 children.

MAPLE - nos. 12 & 15 to 20
4 adults and 3 or 4 children or up to max of 6 adults.

CEDAR - nos. 10, 11 & 14
4 adults and 3 or 4 children or up to max of 6 adults.

LODGE: any party size up to 6 adults.

Other charges:

Dogs: (max. 2) £20 per week each. Guide dogs foc.

Travel Cot: £8 per week (cot duvet & linen not supplied)

High chair: £6 per week (tray or under table type)

Bookings of more than one week qualify for
20% discount
on each subsequent week booked.

Prices include VAT at the current rate of 17.5%.

Electricity: is included for weeks 13-44, and charged at current charging rates for weeks 1-12 and 45-52. The cost of electricity is normally between £30-£45 per week depending on usage, the type of chalet, and ambient temperature.

Rent Waiver scheme: All weekly bookings made more than eight weeks in advance are automatically entered into this scheme, unless you specifically request otherwise.
Rate is £25 per unit per week.

SHORT BREAK PRICING 2008

LOW SEASON BREAKS (7 JAN-8 FEB, 23 FEB-21 MAR, 1 NOV- 19 DEC)

- BOOK TO ANY LEAD TIME
- MINIMUM STAY 2 NIGHTS (except Cedar & Lodge - 3 night minimum.)
- MINIMUM CHARGE - 2 PERSON rate
- CHILDREN UNDER 2 Free of charge
- LINEN, TOWELS & ELEC. included
- COTS/HIGH CHAIRS £2 PER NIGHT
- DOGS £5 PER NIGHT

LOW SEASON MIDWEEK SPECIAL:

3 NIGHTS FOR THE PRICE OF 2: on-Short Breaks starting and finishing between a Monday (1400 hrs) and Friday (1000 hrs)
Valid dates: (7 JAN - 8 FEB, 25 FEB - 14 MAR & 3 NOV - 19 DEC)

Persons	Conifer	Pine	Spruce	Maple	Cedar	Lodge
2	80	85	90	85	95	100
3	85	90	95	90	100	110
4	90	95	100	95	105	120
5	95	X	X	100	110	130
6	95	X	X	110	120	140
7	X	X	X	120	X	
8	X	X	X	130	X	

HIGH SEASON BREAKS (when made available) (9 FEB - 23 FEB & 22 MAR - 1 NOV)

- BOOKINGS CAN ONLY BE MADE 3 WEEKS BEFORE YOUR REQUIRED DATES
- MINIMUM STAY 3 NIGHTS
- PRICES INCLUDE LINEN, TOWELS & ELECTRICITY
- PRICES ARE CALCULATED AT 1/5th OF THE WEEKLY RATE PER CHALET PER NIGHT

LOCATIONS

Our landscape is very varied and undulating.

The views, parking and access can be quite different.

For example there is a 15 metre difference in elevation between chalets 6 and 14. Chalets 15-24 are located well below the level of the Crieff to Comrie road (about 10 metres below). There are also many trees that

offer additional privacy to some locations. Some chalets are more easily accessible for wheelchairs, pushchairs and parking.

Please let us help you decide which location is most suitable for your stay.

